

# **Release Notes**

October 2023



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# Overview

# **Release Date**

The Evolve Applicant Tracking System (ATS) and Recruitment Marketing (RM) Releases are scheduled during the maintenance window on Wednesday, November 8<sup>th</sup>. There is no major downtime anticipated during the release process, but there may be minor interruptions to service as components of the system are upgraded across our server farms and hosting facilities.

# **Release Impact**

This release impacts Evolve ATS and Onboarding, Recruitment Marketing, Platform Integrations, Analytics and Reporting, with improvements across all areas of the system.

# **Technical Requirements**

The release will be delivered to all Evolve customers automatically. There are no IT, project, or end-user requirements to receive the upgrade. The interface overhaul will occur for all users of the Evolve systems as part of the release. All previous configurations will be maintained as part of the release process.

New features that require configuration will be released in the 'off' position to allow our customers time to evaluate, configure, and test the features for rollout in an organized timeframe.

# **Recruiter Productivity Takes Center Stage**

With this release, Evolve delivers significant functionality to support the productivity of your recruiting team. In the challenging recruiting environment we all face, Evolve is committed to providing tools and solutions to help teams effectively and efficiently source, attract, and hire the best available talent.

# Disclaimer

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# **ATS & Onboarding**

No new release features for ATS & Onboarding happened in October.

# **Recruitment Marketing**

## Conditional Questions in Apply Workflow

#### Configuration

• (Enhancement) Improvements when selecting a Parent or Child question when configuring a conditional question – typeahead supported

Parent Answer Child Question Required   Nursing JOB-FAMIL Image: Child Question   Apesthesiology JOB-FAMILY-NURSING Image: Child Question	Edit Condition - Jo
	Parent Question
	JOB-FAMILY
Anesthesiology JOB-FAMILY-NURSING	
Radiology JOB-FAMILY-SURGERY-CHILD	
Surgery JOB-FAMILY-SURGERY-CHILD	
Radiology	

• (Enhancement) Company Admin can configure Maximum and/or Minimum values on Date Apply questions

Edit Candidate Question		
	Prevent Sync Upda	ates/Removal
Language Aware?		
Question ID required		
DATE-4		
Question required		
This is a date question that must be minimum of Mar 1, 2020 and maximum of Nov 3	0, 2022	
Show on Candidate Profiles Type required		
Date	~	
Default date to Now Read-Only Answer Minimum Date 2020-03-01		
	Save	Cancel



• (Enhancement) Company Admin can configure maximum characters on Short and Long Text apply questions

	Prevent Sync Updates/Ren
Language Aware? Question ID required	
STRENGTH	
Question required	
Please enter one of your strengths (limit 200 characters)	
Show on Candidate Profiles	
Type required	
Short Answer	~
Default value	Merge Field First Name ~ Insert
Regex	
Validation message	
-	
Read-Only Answer	
Enforce Character Limit	
Character Limit 200	
	Save Cancel

- (Enhancement) Company Admin cannot delete a conditional question when it is on an active workflow
- (Enhancement) Improved Question selection on a Workflow Step to use a Typeahead dropdown
- (Fix) When an Apply question is deleted, the associated conditional question is also deleted

#### Apply Workflow Candidate Experience

- (Enhancement) When a candidate answers the Date question on Apply Workflow, the date control allows dates as early as the minimum date and as late as the maximum date configured
- (Enhancement) When a candidate answers the short or long text question on Apply Workflow, they will not be allowed to exceed the number of characters configured

### **Referrals Improvements**

#### Reminder to Apply

- (Fix) Referrals reminder emails are sent even though the referral has already applied for a job for General referrals (Cand/Employee) and Job referrals (Employee)
- (Fix) Referral Token URL merge code shows the Referral Internal Career site instead of the associated referral External Career site (now showing the External Career site)

#### **Other Enhancements and Fixes**

• (Fix) Allow Referral Employee nodes to output values when a referral token is present



### **CRM** Improvements

#### CRM Sort

•

- (Enhancement) Users can order Default sorting option (Score/Rank) Ascending
  - Use Case: I want to look at the bottom-ranked matching candidates in my search to see if they are still appropriate matches to action (email, add to folder, etc.) or if I need to refine my search.

Sort By:	Default Sort	~ 1

#### **Engagement Score**

- Services users can configure the Engagement Score Strategy
  - The company can choose to Increase or Decrease engagement score weighting of different categories
  - o Services user/implementation can make this change for the company
    - SERVICES NOTE: When you are ready to make the change, please contact Support to coordinate the recalculation of all existing engagement scores.

Manage Engagement Score					
Configure importance of each engagement category by adjusting weights to match your company's business needs. Upon save, changes to weights will	I immediately apply to new action	ons. Please contact Support	to recalculate the existing can	didates' data.	
Category	Off	Low	Normal	High	
Career Site Career site visit, Job Search, Job Notifications	0	0	۲	0	
Consent Email or SMS consent provided	0	0	0	۲	
Email Direct, Mass, or Job Notifications Emails	0	0	0	۲	
Job Job application started/completed	0	۲	0	0	
SMS Direct or Mass SMS link clicked, SMS replied	0	0	۲	0	
Talent Network Join Talent Network started/completed	0	0	۲	0	
Number of Days to No Engagement 47 Each day of inactivity reduces candidate engagement score. After selected amount of days candidate will be considered inactive.					
Settings changed on: Oct 05, 2023					
				CANCEL	SAVE

#### **Other CRM Enhancements and Fixes**

- (Enhancement) A recruiter can click the **Folder** link on the *Profile Lists* tab and go directly to the candidate in the Folder
- (Enhancement) Users can send text messages up to 320 characters (Selected text, Mass text)
- (Fix) Length of the bar above the search panel was not adjusted when the page size was changed
- (Fix) Email Campaign Exit rule was not working correctly in the case that candidate XML contains



# Other Enhancements and Fixes

#### Candidate Sourcing Notifications

- (Fix) New notification was not indicated on the *bell* icon until the page was refreshed
- (Fix) New notification received while the panel was open was not indicated on the bell icon
- (Fix) On the notification setting page, a red indicator on the bell icon would show but after expanding the notification panel it showed empty

#### **Other RM Enhancements and Fixes**

- (Enhancement) Show the BID for Custom source creation within CRM and exclude disabled sources to make it easier to choose the correct source
- (Enhancement) Agency Accept/Reject email is sent to both the Agency record and the main Agency contact email

# Integrations

### **Recruitment Marketing Job Board Integrations**

#### Auto-Broadcast

• Jobwise (CSV feed format)

#### **Other Enhancements and Defect Fixes**

• (Fix) Indeed Apply – Dynamic Question Category Tags are bypassed, now respects the Category Tags

### **Recruitment Marketing Integrations**

No new Integrations happened in October.

### **Evolve ATS Integrations**

No new Integrations happened in October.

### **Evolve ATS Partner Integrations**

CompuFACT (TazWorks Partner) - Background Check provider that hosts integration on the TazWorks platform

# **Analytics**

### Duplicate Apply Completes in Jobs in CRM

Source Tracking Performance explore has been updated to include a join to the updated job\_source\_events table. A new column (jsf\_duplicate) is now included in the job\_source\_events table to assist with counting apply\_complete events more accurately. This new join is used to filter out the identified duplicate apply completes from the results.